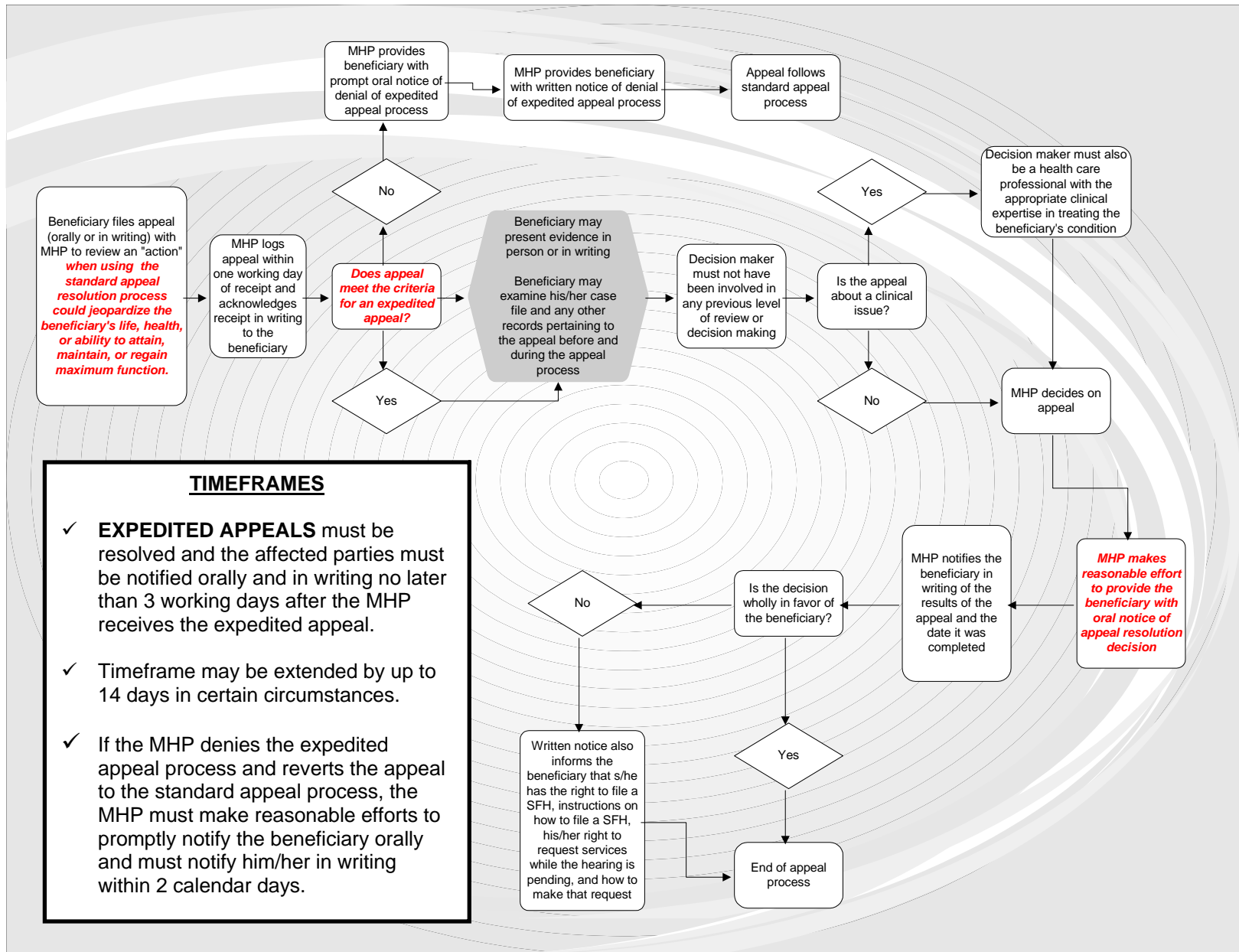


NEW EXPEDITED APPEAL PROCESS FLOW DIAGRAM #3



TIMEFRAMES

- ✓ **EXPEDITED APPEALS** must be resolved and the affected parties must be notified orally and in writing no later than 3 working days after the MHP receives the expedited appeal.
- ✓ Timeframe may be extended by up to 14 days in certain circumstances.
- ✓ If the MHP denies the expedited appeal process and reverts the appeal to the standard appeal process, the MHP must make reasonable efforts to promptly notify the beneficiary orally and must notify him/her in writing within 2 calendar days.